



JOB DESCRIPTION

LIBERTY SCIENCE CENTER AMBASSADOR

Position Title: Liberty Science Center Ambassador

Department: Experience Integration

Reports to: Volunteer Development

Status: Volunteer

Key Responsibilities:

- Consistently present and eager, friendly, service-oriented demeanor
- Provide outstanding service to guests in all public spaces
- Assist guests in entry and orientation to facility, theaters, exhibit areas, and lunch spaces
- Enhance the exhibit experience for guests

Exhibitions:

- Skyscraper! Achievement and Impact
- I-Explore
- Breakthroughs & Traveling Exhibits
- Eat and Be Eaten
- Communication
- Infection Connection
- Our Hudson Home
- Energy Quest
- Wonder Why
- Live From real-time, interactive videoconferencing with a hospital surgical suite

Initial Impact:

- Ensuring that our guests have a richer, more fulfilling experience

Sustainable Outcome:

- Promoting science education and the concept of lifelong learning to prepare the workforce of tomorrow

Training & Support:

- Overall orientation to Liberty Science Center, similar to what paid employees receive
- Specific job training, including a chance to observe or "shadow" other employees and Volunteers
- Training videos on exhibits provided to volunteers to enhance the guest experience and volunteer knowledge

Qualifications:

- Ability to spend long periods of time standing and comfortable in crowds
- Friendly, personable, easy-going manner to make all guests feel comfortable
- Ability to remain calm and pleasant under stressful situations
- Bi-lingual individuals, particularly Spanish speaking, are highly desired but not necessary
- Interest and passion for science preferred
- Comfortable speaking in public

Time Commitment:

- A time commitment of at least 5 hours per shift one day per week. (14 hours training plus 120 hours in 6 months)

Benefits:

- Free parking during volunteer shift
- Flexible schedules
- Volunteer Recognition Dinner held once a year for volunteers who donate 30+ hours
- Six complimentary exhibit passes & four IMAX passes per year after 120 hours of volunteering
- The opportunity to meet and make new friends
- \$75.00 Public Transportation & Toll Reimbursement per year, for those who qualify
- Discounts on purchases in the Science Center store and the café, plus Free coffee, tea, and hot chocolate in the café
- The opportunity to apply for open full-time and part-time positions when available (Commitment must be completed)

To apply online, visit our website: <http://lsc.org/support-us/become-a-volunteer-or-intern/>